

Has the UK Child Maintenance Service ever;

Told you have arrears you can prove you don't owe?

Forced you on to collect and pay when you have never missed a payment?

Pushed your mental health to its limit?

We are taking a walk of truth in London on the 5<sup>th</sup> July 2023 where attendees can hand deliver to parliament a full report raising awareness on the systematic failings of the CMS and how it destroying the lives of children and paying parents.

We need your help if you can evidence you have experienced any of the statements below (these are part of a consultation questionnaire published by Split the Difference that with our case files proves gross mismanagement and fraudulent activity within the child maintenance service.

This task will take five to ten minutes depending on how many statements you want to record that are applicable to your experience with the CMS.

If you are going to record it on your phone, please hold your phone landscape, maybe prop it up against something making sure you get in your head and if possible, to your lower chest or waste, make sure as you look at your camera you have about an inch on screen between the top of your head and the top of the screen.

Here is an example of the position between your head and top of screen:





Have a read through the statements below chose one or more that you are able to truthfully say and record, if you want to record more than one then between each one count to three then start the next one, this will help us the edit.

With camera on, example is; I am Fred Bloggs, I give permission for split the difference and its associated partners to publish my video to raise awareness on the failings of the CMS. I choose point (then say the numbers of the points you have chosen) keep looking at your camera and read out each point you have chosen leaving a 3 second gap between each one.

When completed you can WhatsApp it to 07724587078 or email to sally.burris@split-the-difference.com

Don't forget we need as many people attending the event on the 5<sup>th</sup> July 2023, if you haven't signed up to attend then follow the link here Eventbrite

No	Statement to Read out (please only chose the ones you can evidence)	For Splits editing
1	I am a paying parent who has had a false debt of (say amount) placed on my account even	
	though I have proved I do not owe this money. In Split the Differences consultation	
	questionnaire 72% of paying parents said they have also had false debts placed on their	
	account they have proved they don't owe.	
2	I am a paying parent, the child maintenance service took me to court for a false debt which	
	resulted in me having (put in what, sale of home, business assets etc). In Split the	

into the same position.	
I am a paying parent, my income has changed by 25% and the Child Maintenance Service	
has refused to do a mandatory recalculation. In Split the Differences consultation	
questionnaire 46% of paying parents said they were also refused this mandatory right.	
The child maintenance services are taking over (choose which is applicable, 40%, 50%, 60%,	
70%, 80%, 90% to state) of my gross income each month, leaving me with not enough to	
live.	
I am a paying parent, I had a positive arrangement with my ex-partner but the CMS	
stepped in a broke that arrangement. In Split the Differences consultation questionnaire	
45% of parent said the Child Maintenance Service interfered with private arrangements.	
I am a paying parent, the child maintenance service forced me onto collect and pay even	
though I had not missed a payment, the CMS break their own rules and make 24% profit by	
doing this. In Split the Differences consultation questionnaire 57% of parent said they have	
been forced onto collect and pay for no justifiable reason.	
I am a paying parent and even though I have my children 50% of the time, the child	
maintenance service still forces me to pay my ex-partner child support, they break their	
own rules for profit. In Split the Differences consultation questionnaire 19% of paying	
parents who have shared cared said they are also being forced to pay when they should	
not.	
I am a paying parent and I was forced to not accept employment because I am being made	
to pay false arrears. In Split the Differences consultation questionnaire 37% of paying	
parents said they are being forced into the same position.	
	I am a paying parent, my income has changed by 25% and the Child Maintenance Service has refused to do a mandatory recalculation. In Split the Differences consultation questionnaire 46% of paying parents said they were also refused this mandatory right.  The child maintenance services are taking over (choose which is applicable, 40%, 50%, 60%, 70%, 80%, 90% to state) of my gross income each month, leaving me with not enough to live.  I am a paying parent, I had a positive arrangement with my ex-partner but the CMS stepped in a broke that arrangement. In Split the Differences consultation questionnaire 45% of parent said the Child Maintenance Service interfered with private arrangements.  I am a paying parent, the child maintenance service forced me onto collect and pay even though I had not missed a payment, the CMS break their own rules and make 24% profit by doing this. In Split the Differences consultation questionnaire 57% of parent said they have been forced onto collect and pay for no justifiable reason.  I am a paying parent and even though I have my children 50% of the time, the child maintenance service still forces me to pay my ex-partner child support, they break their own rules for profit. In Split the Differences consultation questionnaire 19% of paying parents who have shared cared said they are also being forced to pay when they should not.  I am a paying parent and I was forced to not accept employment because I am being made to pay false arrears. In Split the Differences consultation questionnaire 37% of paying

9	I am a paying parent, I have been forced into giving up employment because of false	
	arrears. In Split the Differences consultation questionnaire 34% of paying parents said they	
	are being forced into the same position.	
10	I am a paying parent that is being forced to pay child maintenance and who has been	
	refused a DNA test. In Split the Differences consultation questionnaire 6% of paying	
	parents said they are being forced into the same position.	
11	I am a paying parent and have been sent to prison for a child support debt I can prove I do	
	not owe. In Split the Differences consultation questionnaire 36% of paying parents said	
	they are being forced into the same position.	
12	I am a paying parent and since the child maintenance service became involved I am now	
	alienated from my children. In Split the Differences consultation questionnaire 41% of	
	paying parents said because of the CMS they are now in the same position.	
13	I am a paying parent, since the child maintenance service became involved I now see my	
	children less frequently. In Split the Differences consultation questionnaire 41% of paying	
	parents said they are being forced into the same position by the CMS.	
14	I am a paying parent and as a result of the child maintenance service I now experience fear,	
	anxiety, panic attacks and depression. In Split the Differences consultation questionnaire	
	96.8% of paying parents said they are living with the same mental health issues.	
15	I am a paying parent and I have experienced, bullying, harassment, threats, intimidation,	
	verbal and mental abuse from the child maintenance service. In Split the Differences	
	consultation questionnaire 90.8% of paying parents said they have experienced the same	
	behaviours from the child maintenance service.	

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16	I am a paying parent, I have been forced into seeking medical help because of the way the	
	child maintenance service manages its department. In Split the Differences consultation	
	questionnaire 61.9% of paying parents said they are being forced to seek the same help.	
17	I am a paying parent and as a direct result of the bullying, harassment and them going	
	against their own legislation, guidance, policy and their fraudulent activity in the child	
	maintenance service, I have considered taking my own life. In Split the Differences	
	consultation questionnaire 68.6% of paying parents said they are being forced into the	
	same position.	
18	I am a loved one of a paying parent who has taking their own life as a direct result of the	
	bullying, harassment and fraudulent activity in the child maintenance service. In Split the	
	Differences consultation questionnaire 68.6% of paying parents said they are being forced	
	into considering the same action, 90.8% said they were experiencing bullying and	
	harassment and 96.8% said they were experiencing severe mental health issues, for	
	example anxiety symptoms and panic attacks.	
19	I am a paying parent and I want a public enquiry, I want leadership held accountable, I	
	want the child support enforcement bill to be quashed and I want the child maintenance	
	service fully decommissioned. In Split the Differences consultation questionnaire 99.8% of	
	paying parents said they want a public enquiry, accountability and the service fully	
	decommissioned.	
20	I am a paying parent and even though I have requested to come off collect and pay for no	
	justifiable reason the child maintenance service has denied me my rights. In Split the	
	Differences consultation questionnaire 31.2% of paying parents said they are also being	
	denied their rights to come off after 6 months.	

21	I am a paying parent and based on the evidence in my own case I believe the child	
	maintenance service is operating fraudulently. In Split the Differences consultation	
	questionnaire 86.2% of paying parents also said that based on their case they believe the	
	CMS is operating fraudulently.	
22	I am a paying parent, my children live with me 100% of the time but I am being forced to	
	pay child support to my ex-partner. In Split the Differences consultation questionnaire	
	7.5% of paying parents said they are also in the same position.	

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